



A customizable, total solution to meet your point-of-care testing needs.

# Keep your POC testing setup running smoothly

Connect & Care is a customizable solution that connects people, medical devices, and data. The solution includes digital services and on-site support.

You can optimize your workflow and work efficiently by managing all your tasks, such as training, troubleshooting, and quality assurance. You can achieve peace of mind knowing your medical devices and data are secure and compliant.

With Connect & Care, our goal is to support you in keeping your point-of-care (POC) testing setup running smoothly.

Now you can get the support you need when you need it, placing you a step ahead to put life first.



# Six ways Connect & Care helps you

Here's how Connect & Care supports your POC testing needs:



# **Ensure Quality**

Work smarter with Connect & Care. Our digital services can monitor your POC devices, identify Peer QC issues, and recommend corrective actions. Be ready for inspections with automated performance data uploads.



### Secure Systems

We help you keep sensitive data secure and stay compliant with ongoing software updates. Get peace of mind, knowing your analyzer is always up-to-date and ready for potential threats or issues.



# **Support Anytime**

You get on-site and remote support from our certified field service engineers. With support from us, be assured that your medical devices are up and running based on solid data analytics and troubleshooting guidance.



### **Optimize Workflows**

We help you optimize your workflow so you get more time with patients. To increase testing confidence, we help you optimize analyzer usage, improve the handling of blood samples, and verify patient identification, minimizing the risk of sample mix-up.



### Learn Skills

Together, we can customize an effective training program for your operators and their competencies on an individual level. Save time by managing roles and competencies, e-learning modules, and training documentation in one solution.



## **Customer Care**

We work closely with you to identify the service coverage you need - from installation and throughout the lifetime of your solution. With a service agreement, you get regular preventive maintenance, on-site visits, and advanced digital services.

Find out more about Connect & Care at www.radiometer.com/connect



# Whatever comes next, we make sure life comes first.

Radiometer products and solutions are used in hospitals, clinics, and laboratories in over 130 countries, providing information on critical parameters in acute care diagnostics. Through connected solutions, expert knowledge, and trusted partnership, we help health care professionals make diagnostic decisions to improve patient care.



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